Transcript of excerpts from *A message from the department* video

Excerpt 1

**Neville Bonner:** Getting Unemployment isn’t too hard, really, if you’re looking for work and you follow all the steps. But, if you’re not sure of something, go and ask someone for help. Perhaps, your Liaison Officer, or you can go to Social Security, or even phone them up. It’s their job to help you and they’re quite happy to do it.

Also, there are some – if there’s something in this form that you don’t understand, talk to Social Security, and they’ll explain anything you want to know.